Fast Track Automation

Driving down Costs through Automation

The goal of the **Fast Track Solutions** is to reduce costs by automating processes. Whether you are expanding or rationalising, automation will help you optimise resources and reduce costs. The flagship Fast Track Solutions will immediately contribute to automation:

Fast Track Help Desk & PPM provide the powerful, scalable tools you need to automate your maintenance activities with windows, web, mobile and smartphone software. Calls can be logged in seconds, including automatic confirmation to requestors and service providers, and monitoring includes traffic-lighting for escalation and jeopardy. Forecasting, issuing and distribution of planned jobs can be automatic, or semi-automatic, and web access to reactive and planned jobs for service providers and customers, means self-service from anywhere. Monitoring and analysis covers costs, performance, SLA's, KPI's and more.

Fast Track Room Booking automates all aspects of room, desk and space booking, including resource management. The main web application can be accessed from anywhere in the World, and staff can also manage bookings, catering, A/V, appointments and front-desk instructions from directly within Outlook. Service providers can inexpensively be provided with self-service access for all booking, catering, A/V equipment, porterage and visitor requirements. Staff information can be derived from Active Directory, and room utilisation improvements will lead to substantial, measurable cost reductions.

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The people at **Fast Track Automation** have a great deal of experience in providing solutions to automate an optimise processes around Facilities, Property and Assets. Automation and Optimisation always leads to measurable efficiencies and cost reductions. Using windows, web, mobile and smartphone software, the main intentions are:

MANAGEMENT of all key processes, including rapid capture of requirements by self-service or operators, and automatic distribution to the appropriate service providers by email or print. Real-time updates make out-of-date reports a thing of the past.

CONTROL of resources and costs, including internal teams and external service providers. Managed resources are space, labour, parts, porterage, catering, A/V equipment and visitors.

BUSINESS INTELLIGENCE mechanisms provide for the analysis required to pinpoint successful and problematic areas in real time, and to provide decision support.

Fast Track Automation and its official partners support tens of thousands of users, amongst a growing number of organisations in an increasing number of different countries.

www.FastTrackAutomation.com

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